

West London Trust – Draft actions and follow ups from 26th January 2022 meeting:

1. WLT to provide more workforce data to better understand the sustainability of the MINT service. How had the trust modelled the MINT service to maintain national standard response times?
2. For WLT to meet with HAFSON and committee representatives to explore the operational delivery and engagement aspects of the single point of access.
3. Referral to treatment time target - WLT to evidence improvement and continued progress in achieving the 28 day target, at a future update to HISPAC.
4. WLT to review waiting time data to identify outliers that had been waiting longer than 90 days.
5. To provide information about assessment and referral and clarity about wait times currently 90 days and should be 28. Is there evidence to indicate that using 3 systems RIO (Trust), Mosaic (LBHF social workers) and System One (primary care) extends waiting times?
6. Community mapping – to develop a collective understanding of what community based services there are by mapping local support provide information about WLT commissioning of MIND and a time frame for when it can be achieved. The commissioning of MIND to map community assets work would be shared with HISPAC, once complete.
7. Clarity about the single point of access and how the different functions operated within this. How are standards assessed? Work with Healthwatch to conduct mystery shopping mystery shopping exercise.
8. Follow up – community services, where do people go? Inclusive service, com mapping – CH Commissioned MIND to do this – share this and present findings to HISPAC.
9. That a report on CAMHs regarding the transition from children to adult services would be considered at a future meeting.
10. WLT to share details of plans to upgrade telephony as part of a workforce review.
11. WLT to share details of their rough sleeper's mental health program.
12. Dr Hilton to contact Carolyn Regan, to confirm the inclusion of mental health data reports to the Integrated Care System and ensuring that these were being fully communicated and accessible.
13. WLT to provide an update on work with local disability campaign board.
14. To provide the detailed data and financial information and any areas from the brief that were omitted from this report.